Weekly Team Training - February 03

Meeting Purpose

Weekly team training call to provide updates, review processes, and discuss strategies for the Capstone Health tax efficiency program.

Key Takeaways

- Capstone is well-positioned with 600,000+ potential lives in pipeline; business closing regularly with 45-60 day sales cycle
- Program has strong support infrastructure (125-150 dedicated staff) and is fully compliant
- Focus on booking meetings efficiently using simple, interest-piquing approaches rather than over-explaining
- New training modules being developed for onboarding new team members

Topics

Company Update

- 600,000+ potential lives in pipeline across various companies
- <u>60+ Capstone employees, 30 Amaze employees, 25-30 TPA employees dedicated to program</u>
- Fully compliant with proper legal background
- Chris Gaddis involved in frequent discussions; things going well

Program Benefits and Structure

- Utilizes ACA section 4303 allowing preventative care billing to insurance companies
- Indemnity plan enables health screening benefit based on CPT codes
- Example: 127 qualified employees, \$78,000/year tax savings
- Employee sees ~\$240/month increase in take-home pay

Sales Process Overview

- 1. Complete presentation
- 2. Register business in back office
- 3. Complete quote (if needed)
- 4. Receive census
- 5. Connect to support team (Amaze, TPA)

Prospecting Strategies

- Focus on booking 20-30 minute meetings without over-explaining
- Target CEOs, CFOs, executive-level decision makers
- Start with warm market contacts, then expand
- <u>Use simple script: "If I could save you \$X in payroll taxes, would you want to know about it?"</u>

Meeting Booking Process

- Use Calendly link in Capstone portal to schedule
- Include detailed notes about prospect (role, company size, etc.)
- Add yourself as a guest to receive communications
- Be mindful that prospects can see notes in calendar invite

Next Steps

- Implement new training modules in TAFSA for onboarding
- Encourage team members to attend live calls for better engagement
- When booking meetings, include all relevant attendees and detailed notes
- For West Coast agents, text Al/Andrew for late appointments if needed
- <u>Utilize provided calendar links to book meetings efficiently</u>

Action Items

- Log into Capstone portal. Navigate to Create Deal > Plus Plan to register prospects. - WATCH (5 secs)
- Share Trustpilot.com link for Amaze reviews with prospects requesting testimonials. WATCH (5 secs)
- When booking meetings via Calendly, include positive notes about prospect visible to them in invitation. WATCH (5 secs)
- Encourage team members to attend live Monday training calls at 4pm Eastern. WATCH (5 secs)
- Text Al for approval before booking West Coast meetings after 2pm Pacific. WATCH (5 secs)
- Log into Tax Saver backend to access Al and Andrew's calendar booking links. - WATCH (5 secs)