Weekly Team Training - February 10

Meeting Purpose

Weekly team training on the Capstone program, focusing on performance reports and implementation processes.

Key Takeaways

- <u>Performance reports provide detailed insights into employee savings and employer</u> benefits, serving as a powerful sales tool
- The program recalculates eligibility each pay period, with employees maintaining access to AMAZE benefits even if temporarily ineligible for indemnity coverage
- Implementation typically takes 30-40 days, including a 30-day AMAZE education campaign for employees
- Obtaining the census is crucial; once received, the sales process moves quickly

Topics

Performance Report Overview

- <u>Displays qualified employees, potential annual tax savings, and per-pay-period savings</u>
- Includes dropdown menu of all employees with detailed paycheck comparisons
- <u>Shows average employee increase (\$14/pay period, \$574.78/year) and employer savings</u> (\$707.54/employee/year)
- Payroll census section provides comprehensive before/after tax breakdowns

Employee Qualification and Benefits

- Employees requalified every pay period based on income
- If disqualified for a week (e.g., unpaid time off), they lose indemnity coverage for the following week but retain AMAZE benefits
- System automatically places employees in appropriate plans (600-1500) based on income
- Spouse and children of employee receive AMAZE benefits

Implementation Process

- 1. Submit completed census (typically processed within 2-3 business days)
- 2. Schedule performance review meeting with business owner
- 3. Upon approval, complete paperwork and submit to Capstone/TPA
- 4. Conduct kickoff call with TPA and AMAZE
- 5. TPA works with payroll rep to implement pay codes
- 6. AMAZE begins 30-day education campaign for employees

Sales Approach and Support

- Keep initial pitch simple, aim for Zoom call with Andrew/Al
- Obtaining census is crucial "if you can get the census, you've got a sale"
- New training modules being developed for different stages of the program
- Best training is hands-on experience with the process

Next Steps

- Watch for new training modules on Tax Saver platform (50% completion target by next Monday)
- Expect updates on RX offerings and new health program from Capstone in coming weeks
- Continue submitting cases for Plus groups while awaiting further guidance on groups under 50
- Leverage performance reports as a powerful sales tool in presentations